



# **NORTHSIDE PARTNERSHIP**

# **2017**

# **ANNUAL**

# **REPORT**



Northside  
Partnership

[www.northsidepartnership.ie](http://www.northsidepartnership.ie)

# A WORD FROM OUR CEO

While the year had positive markers nationally - the economy still appears to be recovering, the labour market becomes more buoyant, and the Irish public now has more disposable income than we did during the boom - inequality widens. We welcome an increase in opportunities and an overall sense of optimism for the future. However, the accessibility of these opportunities for the individuals and communities that we work with remains an issue.

The landscape in which we work, both externally and internally, is ever changing and Northside Partnership must continuously adapt to these changes. This year we said goodbye to several staff members who have shaped Northside Partnership including Matthias Borscheid, Edel Moloney, Sarah Jane Leonard and Emma Byrne MacNamee. I would like to thank them for their commitment, insight and energy and wish them all the best for the future.

In response to the changing demands of the public and our key stakeholders, Northside Partnership continued to explore ways to provide relevant, accessible, quality assured services. We invested in people and capacity, restructuring the Senior Management Team to include an Operations Manager, Director of Services and Human Resource Manager.

As a result of the hard work of our staff, clients and communities in the design of our SICAP 2 5-year plan, we were delighted to secure funding to support our education, enterprise and local development services until 2022.

I am particularly proud of our new initiative, Life Long Learning Hubs, being implemented in partnership with DCU, which has seen a high demand for the supports we are providing to people who want to pursue teaching as a career.

Looking ahead to 2018, we are intensifying our focus on areas including environment and biodiversity around the Santry River Greenway project. We are also exploring approaches and partnerships that will allow us to better serve people with mixed abilities. We look forward to another exciting and diverse year at Northside Partnership.

A handwritten signature in black ink that reads "Paul Rogers." The signature is written in a cursive, flowing style.

# 2017 AT A GLANCE

**We reached over 4,000 people in north-east Dublin.**

**We continued to build our capacity to provide increased, improved services directly helping more than 3,000 people.**

## **EDUCATION**

**550 received  
one-to-one  
support**

## **ENTERPRISE**

**670 clients  
engaged in  
services**

## **HEALTH**

**700 people  
received  
information and  
support**

## **EMPLOYMENT**

**working with  
2675 clients**

## **CHILDREN and FAMILIES**

**supporting mor  
e than 200  
families**

## **LOCAL DEVELOPMENT**

**building  
capacity of 62  
community  
groups**

# WHO WE ARE AND WHAT WE DO

**We work to improve the opportunities for people and communities in north east Dublin to bring about positive changes in their own lives and in their community.**

**The Northside Partnership is a local company working with local people, representatives from communities, the state, employers, trade unions and elected representatives.**

**We offer a range of programmes and services to support individuals, local organisations, groups and communities in the areas where we work. To see the areas that we prioritise in Dublin 3, 5, 13 and 17, please [click here](#).**

**We support all people and groups in our community including people looking for work, students, people starting their own business, children and families, young people, older people, parents and guardians, and childcare providers.**

**Our work is funded by the Irish Government, charitable organisations and private sources.**



# OUR CORE VALUES

**Respect**  
**Equality**  
**Empowering people**  
**Meeting identified needs**  
**Delivering quality services**  
**Honesty and integrity**  
**Working in partnership**  
**Confidentiality**

## Our Vision

**Northside Partnership believes in a fair and equal society where people have opportunities and choices to enrich the quality of their lives.**

## Our Mission

**We work together with individuals, groups, families and businesses to bring about positive changes in people's lives and communities in north east Dublin.**

**We serve as a bridge between our local community, the state and the private sector. This enables us to secure resources and create opportunities for people to access education, training, employment, enterprise, family supports and youth programmes.**

# WHERE WE WORK

**We work in North Dublin covering seven districts as shown in the map below. The total population of the area we serve is 130,929 people according to the 2011 Census.**



**District 1: Bonnybrook, Coolock, Clonshaugh, Priorswood, Moatview, Darndale, Belcamp**

**District 2: Ayrfield, Grangemore, Donaghmede**

**District 3: Kilmore, Coolock (Village), Beaumont, Artane**

**District 4: Artane, Brookfield, Killester, Harmonstown**

**District 5: Edenmore, Kilbarrack**

**District 6: Elmount, Collinswood, Charlemont, Marino, Fairview**

**District 7: Dollymount, Clontarf, Raheny (all east of railway line)**

# SUMMARY OF KEY ACTIVITIES AND ACHIEVEMENTS

**In 2017 we supported over 4,000 people and focussed on six main types of services – employment, Education, Enterprise, health, children and families and local development.**

**Due to a strengthened, integrated approach, many of our clients accessed a number of our services simultaneously, allowing them to address a variety of barriers to progression.**

**We also engaged in networking, advocacy, public engagement and fundraising in order to increase the impact of our programmes.**

**Each of these areas of activity is described separately below.**

2017

# EDUCATION

**Our education programme helps people to overcome barriers to progression such as information, confidence, experience and finance.**



**180 people progressed in third level education through financial support and guidance provided through the Education Scholarship and Partnership Fund**

**Over 500 clients received career guidance advice, assisting them with more information, referral pathways, motivation and confidence.**

**50 adults participated in the Community Life Long Learning Hubs initiative with DCU, providing supports to people to pursue careers in teaching.**

**27 people graduated from the Communiversity course run with Maynooth University and Dublin City Libraries to allow them to understand and feel more confident about third level education.**

**200 students from 6th class to 6th year were assisted on their journey towards completing their Leaving Certificate through the Challenger Programme.**

**Educators from more than 60 local schools were trained in areas identified by themselves in order to provide improved learning environments for students.**

**Over one thousand people had increased access to information about education opportunities in north-east Dublin through attendance of Education and Adult Education Fairs.**



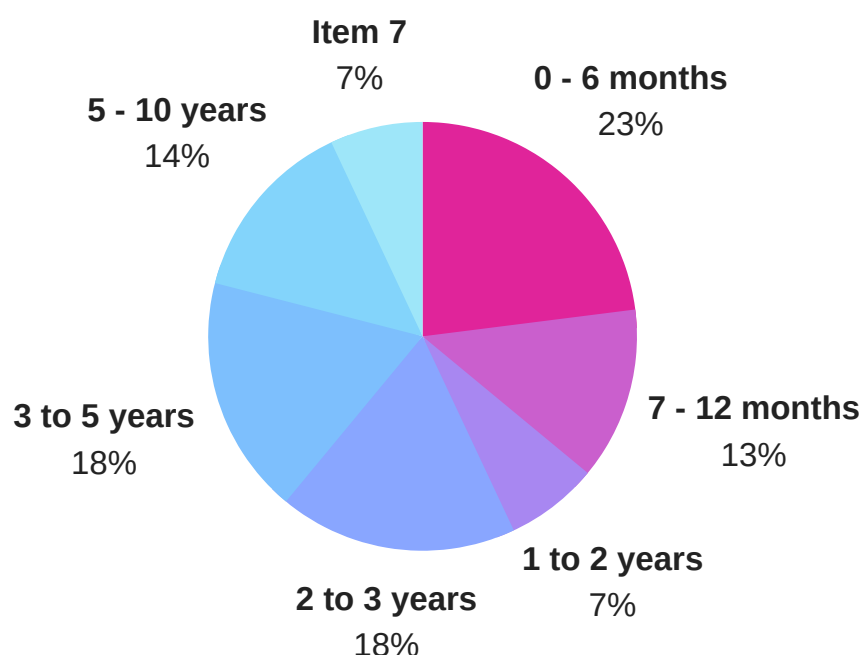
**“I think what made the Challenger Programme good for me, as a parent with three children is the knowledge that I got to help them go to college and the support I got, to know there is always someone on the end of the phone...and all the information that we got to help them get where they want to go”**

**- A parent from the Challenger Programme**

# EMPLOYMENT

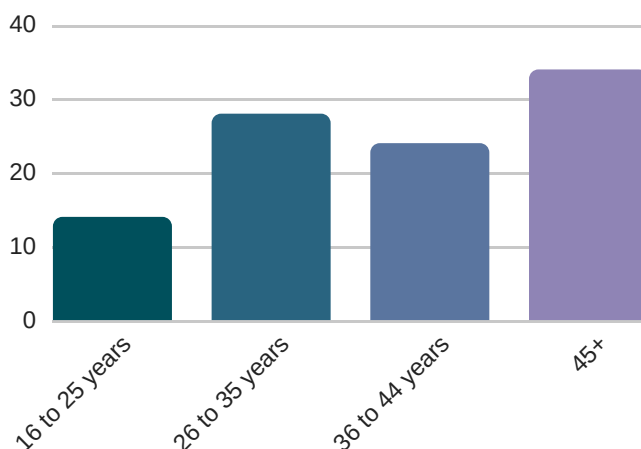
## LOCAL EMPLOYMENT SERVICE

Our Local Employment Service helps people to find work which is appropriate and suitable. It is a free and confidential service. We support people who are looking for work with applying for jobs, getting training and writing their CV.



**2,675 people engaged in our Local Employment Services in 2017.**

### Length of time unemployed



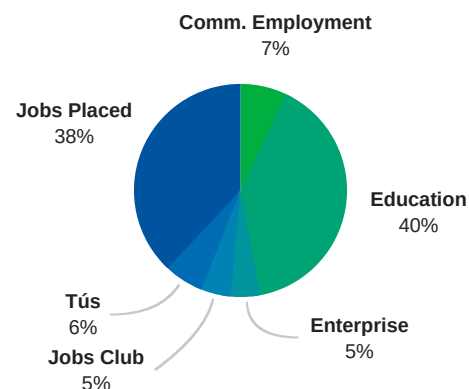
**60% of clients are male**

**21% of clients have third level education; 27% have Junior Cert level**

**The largest percentage of clients (37%) came from Dublin 5**

### Age of clients

**1678 clients progressed into jobs, education, enterprise and employment schemes**



## **JOBS CLUB**

**Jobs Club is part of our Local Employment Service. It offers a two-week programme which helps people who are looking for work with their: motivation, CV preparation interview techniques and communication skills.**

**The Jobs Club team work closely with local, national and global employers to connect clients to the right jobs.**

**411 new clients registered with the Jobs Club. 60% of clients who participated in the programme were placed into employment.**



**I was on a two week Jobsclub programme and am delighted that after 17 months of searching and over 20 interviews I have finally secured a job offer.**

**During the course I completely changed my CV and made a few tweaks to my interview techniques, which obviously paid off. The help and advice was invaluable for getting me to think outside the box.**

**Having worked in the insurance sector for 25 years, this was the area I was concentrating on to secure employment. However my Jobs Club Facilitator convinced me that the skills I had acquired over the years would be also very useful in other areas and I should not restrict my job search. I reluctantly agreed and this has now paid off.**

**- Gavin Lyons, Jobs Club Participant**



# LIP

The Labour Market Inclusion Programme was set up to help former drug misusers who have undergone a rehabilitation programme and who want to take the next steps towards rebuilding their lives.

It is a one to one education and training programme which offers a full range of supports to help former drug misusers to get back into education and employment.



**163**  
**clients**

**2200**  
**visits**

**9300**  
**hours**

**40 clients progressed into employment (23) and education (17).**

Clients going into full time and part time education in colleges and universities including Dublin City University (DCU), University College Dublin (UCD), Killester College of Further Education and Coláiste Dhulaigh College of Further Education to study subjects including arts, social studies, addiction studies, culinary skills, car maintenance and more.

# TÚS

**Tús is a community work experience programme that offers a quality work experience for people who have been out of work.**

**All Tús work placements are in community organisations that benefit from additional human resources to deliver their services.**

**Northside Partnership runs this programme in our area for the Department of Social Protection. The department selects who will take part and Northside Partnership finds suitable work placements for them.**

**In 2017, Tús received 400 referrals including 25 self referrals. We carried out 372 skills audits and placed 105 people into placements in community organisations.**

**Everyone who was placed received Health and Safety Training and 93 people completed Manual Handling Training.**

## PROGRESSION

of people who completed  
Tús placements in 2017

**29**

### EMPLOYMENT

participants progressed into  
full time (24) and part time (5)  
employment



### COMMUNITY EMPLOYMENT



**48**

people went on to secure  
work through the  
Community Employment  
Scheme

**5**

### EDUCATION

4 clients went on to full time  
education and 1 person  
entered part time education



### ENTERPRISE

**1**



was collected to buy  
essential school supplies  
and materials for the  
kids' education

77 people were referred to the Department of  
Employment Affairs and Social Protection

**My year on Tús gave me access to training and actual work experience which allowed me to utilise and develop my skills in a business environment. It has renewed my confidence and given me the initiative to explore opportunities of employment and further development through education. Working with excellent colleagues who encouraged and supported me was beneficial to my self –esteem and skills development.**

**- Tús participant**

# ENTERPRISE

Becoming self-employed or starting a business is a great option for some people in our area. Our enterprise service provides tailored support to individuals to help them to succeed in business.

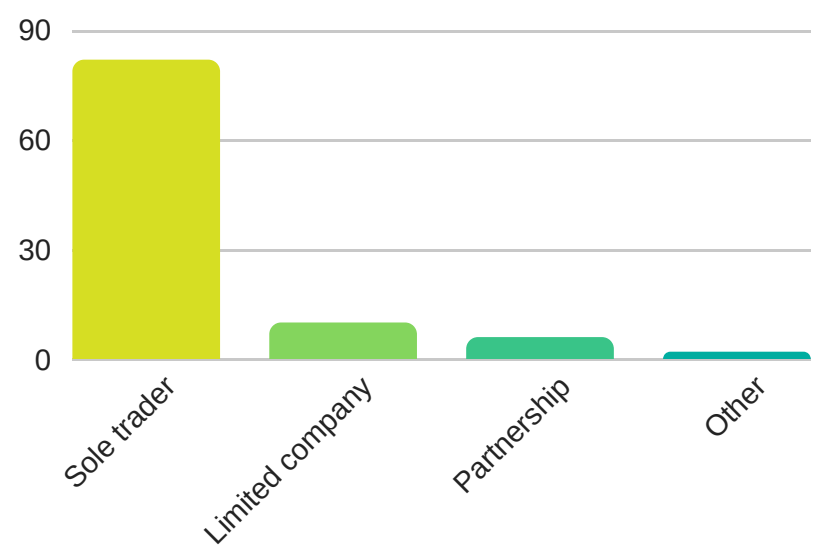
**Northside Partnership  
supported 157 clients to  
set up their own  
business in 2017**



**Key issues for Enterprise clients**



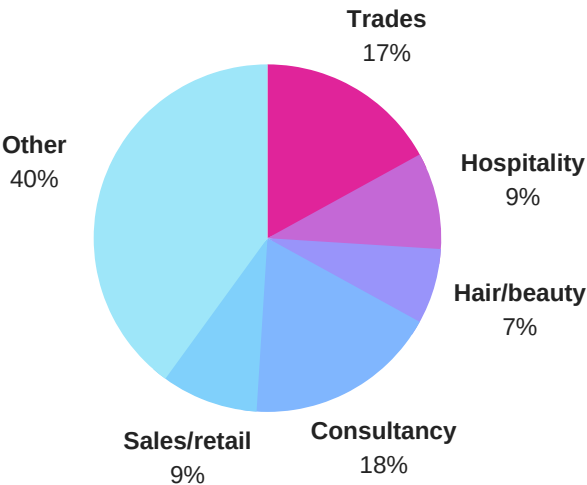
We carried out a survey of Enterprise clients which showed the following interesting results:



Types of businesses formed

59% of clients had applied for Back to Work Enterprise Schemes

43% of clients had applied for the Enterprise Support Grant



Sectors

## HEALTHY FOOD MADE EASY

We know that in many neighbourhoods in our area, people are less healthy than the national average. Our work in partnership with the HSE includes teaching families how to prepare healthier meals, supporting people to stop smoking and working to improve the health services available to our communities.



**394 people completed our Healthy Food Made Easy (HFME) course, which is 10 years old this year!**



### HFME EVALUATIONS STATISTICS



ENJOYED THE COURSE

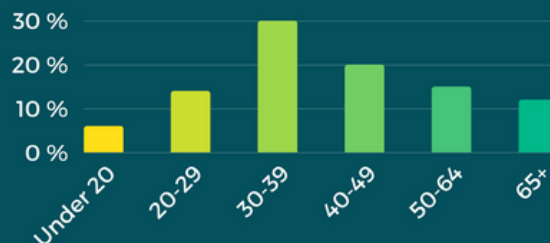
63%



37%



#### USER AGE



#### USER DIET



65%



EAT+ WHOLEGRAIN INTAKE

53%



EAT LESS CAKE, BISCUITS...

42%



DRINK LESS FIZZY DRINKS

79%



COOKED + HOME MEALS



CHANGED SHOPPING HABITS!!

**When shopping I am buying more  
herbs, meats, vegetables, more  
planning of meals. I'm enjoying my new  
found skills and loving that my children  
are getting everything on their plates,  
vegetables and everything, they love  
the flavours. Thank you so much, I am  
glad I did this course and would  
recommend it to everyone.**

**- Healthy Food Made Easy participant**

# SMOKING CESSATION

**41% of those who were supported through We Can Quit were still 'quit' at the 3 month follow up**



**268 people engaged with the services during outreach events at local shopping centres and community resource centres**

**117 people attended information sessions**

**55 people signed up to the general service and 39 signed up for the We Can Quit programme**



# CHILDREN AND FAMILIES

## PREPARING FOR LIFE

Through our Preparing for Life programme, we work to improve children's lives by supporting parents, early years practitioners and teachers to use proven approaches to help children achieve their full potential.



Worked with our partners the Rotunda Hospital and the HSE to provide antenatal care and education classes in local community settings

Have now worked with over 200 families through our Home Visiting Programme

71 families engaged in the world acclaimed Triple P – Positive Parenting Programme that gives parents the skills to prevent and manage misbehaviour

Trained and mentored early years educators to deliver best outcomes for children and facilitated related research.

Provided on-site, customised professional development and mentoring for teachers in proven play, literacy and self-regulation programmes.

**"I felt she was there just for me. I was nervous at the beginning, Without her I don't think I would have been able to go back to school. When she came, it wasn't like she was teaching me. She was more like a friend. She was like a different perspective from my Mam."**

**- Lauren Kelly speaks about the support she received from her Preparing for Life Family Mentor**

# STORY TIME

Story Time supported 65 parents to read to, and with their children at home. Northside Partnership is working together with the Marino Institute and Dublin City Libraries to offer the Story Time programme to parents and children in our target area.

Research shows that it has improved the relationship between parents and children; it has improved bedtime routines and has empowered parents to take a more active role in their children's education. This is a pivotal time for the project, as its' popularity grows and we explore ways to ensure Story Time's sustainability and replicability. While the project is currently run with DEIS Band 1 and Band 2 schools and in early years settings, it is our aim to broaden it's accessibility to families all over north Dublin and beyond.



**65 families took part  
in Story Time**

## EARLY CHILDHOOD SUPPORT SERVICE

Northside Partnership's Early Childhood Support Service works along side DNEDATF projects, childcare centres and other community organisations to support the needs of young children who may have experienced the effects of parental substance misuse. This is done by engaging directly with parents, delivering a socio-emotional learning programme for young children and offering therapeutic support, where appropriate.

- 24 children (age 3 - 5 years) took part in Social and Emotional Learning Programme
- 45 children took up summer camp placements and 8 participated in well-being camp placements
- 26 parents were supported through parenting courses
- 4 families were involved in therapeutic work
- Weekly parent and toddler group was held

# LOCAL DEVELOPMENT

**Our Local Development programme builds the capacity of local groups, individuals, ourselves and others to work together on issues that are of concern in our communities.**

**In 2017, we worked with 62 community groups.**



**We provided tailor made governance training to 61 individuals in 29 groups, leading to changed practices within local organisations. We also facilitated computer literacy and other classes for community groups.**

**Areas such as Clongriffin and Belmayne are growing and changing and lack community infrastructure, social services, NSP working alongside with Dublin City Council and other service providers.**

**Young Community Leaders: 20 young people aged 16 to 24 participated in the 2017/2018 programme and all completed the STEPS to Excellence for Personal Success (STEPS) programme.**

**Our supports to youth workers and youth groups included training in health promotion in a youth setting and education for sustainable development.**

**The Community Grantwriter worked with 25 organisations to support them to research funding opportunities and write proposals. €145,044 of funding was secured through 19 proposals which the Community Grantwriter had supported.**

**Adopting the governance code is a huge undertaking for community organisations. KLEAR Adult Education Centre found the the help and education provided by the Northside Partnership in relation to the Governance Code to be invaluable. The training and ongoing support has helped us to progress along our governance code journey. The advice and help offered to voluntary organisations like us greatly appreciated.**

**- Gerry McIntyre, Chairperson, KLEAR Adult Education Centre**

# WORKING WITH PARTNERS

**We believe we can have greater impact when working in collaboration with other organisations and institutions.**

**Throughout its programmes Northside Partnership engages with local partners to deliver services. We would like to acknowledge and thank some of the organisations that we have worked with to deliver programmes including:**

- Speedpak**
- Doras Buí**
- Not So Different**
- Maynooth University**
- Dublin City Libraries**
- Dublin City University**
- Marino Institute of Education**
- St Stephen's Green Trust**
- Dublin City Council**
- NEAR Media Coop**
- INTO**
- ILDN**
- Public Participation Network**



# DONORS

**We would like to acknowledge our donors without whom our work would not be possible. Their support goes beyond financial - their interest, approaches, motivation and collaboration is very important to Northside Partnership. Working together to meet the needs of the people and communities we work with, sharing learning is vital to ensuring the greatest impact of our work.**

- Department of Employment Affairs and Social Protection**
  - Department of Rural and Community Affairs**
    - Health Service Executive (HSE)**
  - Department of Children and Youth Affairs**
    - ESB Energy for Generations**
    - St. Stephen's Green Trust**
      - Mondelez**
    - Dublin City Council**

# GOVERNANCE

**Many thanks to our Board of Directors including:**

**Lorcan O'hObain**

**Fiona Nolan**

**Karl Tooher**

**Deirdre Smyth**

**Rose Wall**

**Nessan Vaughan**

**Anita Whelan**

**Pat Bolger**

**Tom Ryan**

**Suzanne O'Hara (commenced December 14th)**

**Maria Jackson (commenced October 26th)**

**Mary Hickie**

**Dave Dinnigan**

**Larry O'Toole**

**Alison Gilliland**

**Rastislav Blazek (resigned October 26th)**

**Tara O'Reilly (resigned August 31st)**

## **GOVERNANCE**

**Northside Partnership is a company limited by guarantee with charitable status. It is run by a voluntary Board of Directors drawn from a number of sectors. It is subject to detailed written guidelines covering policy, procedure and financial management. In January 2017, Northside Partnership updated the company's Financial Policies and Procedures which adhere to the Charities Regulator "Internal Financial Controls Guidelines for Charities".**

**In addition to independent financial auditing the Northside Partnership is subject to internal audits by each of its funders.**

**The Board of Directors appoints a number of sub-committees, advisory councils and management committee structures to oversee the implementation of the company's operations.**

**The current Sub-Committees include:**

- **Employment & Enterprise**
- **Finance & Administration**
- **Preparing for Life**
- **Education Special Fund**

**Membership of the sub-committee is drawn from the Board of Directors with individuals with expertise co-opted in an advisory capacity. The role of sub-committees is to inform policy at board level. They also have responsibility for ensuring that company policy is adhered to.**

**The board met eight times during the year, with the company AGM taking place on 19th October 2017. The Company Secretary is Pamela Meates. During the year Tara O'Reilly and Rastislav Blazek resigned, while Suzanne O'Hara and Maria Jackson were appointed.**

# FINANCE

## Northside Partnership CLG Financial Report 2017

Statement of Income and Retained Earnings  
For the financial year ended 31 December 2017  
Northside Partnership Company Limited by Guarantee

### Income & Expenditure Account for the year ended 31st December 2017

	2017	2016
	€	€
Income	6,165,509	6,628,759
Administration Expenses	6,120,650	6,634,326
Operating Surplus(Deficit)	44,859	(5,525)
Other interest receivable and similar income	7,712	42
Surplus/Deficit for the financial year	52,571	(5,525)
Retained Earnings at the beginning of the year	1,445,773	1,451,298
Surplus/Deficit for the financial year	52,571	(5,525)
Retained earnings at the end of the financial year	1,498,344	1,445,773

The financial statements have been prepared in accordance with Financial Reporting Standard FRS 102. Grant Income is accounted for under the accruals model as permitted by FRS 102.

## Balance Sheet

Northside Partnership Company Limited by Guarantee  
Balance Sheet as at 31st December 2017

	2017	2017	2016	2016
	€	€	€	€
<b>Fixed Assets</b>				
Tangible assets		70,218		124,534
<b>Current Assets</b>				
Debtors: amounts falling due within one year	185,663		257,283	
Current asset investments	515,410		507,811	
Cash at hand and in bank	1,624,890		1,393,871	
	2,325,963		2,158,965	
Creditors: amounts falling due within one year	(861,476)		(790,937)	
<b>Net Current Assets</b>		1,464,487		1,368,028
<b>Total assets less current liabilities</b>		1,534,705		1,492,562
Capital Grants		(8,454)		(16,909)
<b>Provisions for liabilities</b>				
Other provisions	(27,907)		(29,880)	
		(27,907)		(29,880)
<b>Net Assets</b>		1,498,344		1,445,773
<b>Reserves</b>				
Profit and loss account		1,498,344		1,445,773
<b>Reserves</b>		1,498,344		1,445,773